



SHIPPING POLICY

General:

All confirmed orders usually ship within 1 (one) business day. Every attempt will be made to ship confirmed orders within 3 (three) business days of receipt. International Customers should allow additional lead off time for verification of the payment. Customers are responsible for all freight charges on all products and also on products returned because of refused or missed shipment.

Shipping Charges:

Shipping and handling charges are based on the total weight and dimensions of the item(s) you purchased. Your total cost for purchase of any product will include shipping and handling charges shown on the Invoice. Insurance for the sales value is included in Shipping and Handling charges.

Prices are subject to change without notice. Appropriate state sales tax will be charged where applicable.

Customs, duties, taxes, and fees:

International customers are responsible for any customs, duties, taxes, or fees incurred in shipping of the product(s).

Terms:

VIRTUAL CONSOLE will arrange for shipment of ordered product(s) to the Customer, Free On Board (F.O.B.) shipping point, Houston , TX , meaning title to the product(s) and risk of loss passes to the Customer upon delivery to the carrier. Customers are expected to provide a reasonably secure delivery environment and are required to notify the company if an unsafe delivery environment exists where products may be stolen before delivery. VIRTUAL CONSOLE will advise Customer of estimated shipping dates, but VIRTUAL CONSOLE will, under no circumstances, be responsible for delays in delivery, and associated damages, due to events beyond its reasonable control, including without limitation, acts of God or public enemy, acts of federal, state or local government, fire, floods, civil disobedience, strikes, lockouts, and freight embargoes.

Insurance:

As standard policy, customer orders will be shipped with insurance added to insure the package to the sales value. Insurance will also be added if the customer has requested the shipment as Collect on the customer's account. In the case of a lost or damaged shipment, the responsibility lies with the customer to make a claim with a carrier. The company will supply all necessary shipping information and a letter authorizing claim payment to the customer.

Service Types:

Virtual Console doesn't guarantee delivery times.

FedEx 2Day® (U.S. Domestic)-- Delivery within two business days by 4:30 PM to most areas within the U.S; by 7:00 PM for residential deliveries.

FedEx Standard Overnight® Service (U.S. Domestic)-- Next-business-day delivery by 3:00 PM to thousands of U.S. cities; by 4:30 PM to many other areas. Pickup and delivery Monday-Friday; only pickup is available on Saturday.

FedEx International Economy® Service-- Time-definite delivery in 4 to 5 business days between the U.S. and 21 other international countries.

FedEx® Ground Service (U.S. Domestic)-- Delivery to anywhere in the U.S. within 3 to 7 business days, depending upon point of origin and final destination.

FedEx Ground Service (Canada)-- Delivery to anywhere in Canada from overnight to 7 business days, depending on the point of origin and final destination.

Air Canada-- Time-definite delivery in 4 to 5 business days between the U.S. and Canada.

Shipping Cut-Off Time:

Orders received after 3:00pm Central Standard Time will be shipped next business day.